

Talking doors?



Save time Save money
with 24/7 real-time monitoring

Always be ready for business with 24/7 real-time monitoring

Wireless telemetry device utilising GSM and GPRS technology enabling remote monitoring/control of the door system. iContact™ enables the RTR service network to provide an immediate response should operational issues occur. Critical sensors such as safety beams, threshold sensors, side screen safety and radar activation are just a few types of devices that can be connected to the system. Signals from these devices are recorded for monitoring purposes and can be switched remotely by trained personnel.



Premises cannot be opened up leading to customer dissatisfaction and loss of revenue

Service team notified via iContact™ regarding situation



Door sends signal via iContact™



Data captured, fault diagnosed and response type decided

Door controlled remotely offering immediate response



Save time
Save money



Key Benefits

- Real time remote control facility
- Monitoring of switching and safety devices ensuring continued compliance with BS7036
- Remote diagnostics assisting with pinpointing errors
- Client access to internet based gateway
- First level footfall reporting

Optional enhancements

- iButton® coded access control system offering multiple users and secure groups with master keying capability
- Two-tier footfall for commercial profiling
- SMS text message reporting / controlling facility
- Climate control with interface to BMS
- iAssist™ instant assist button
- Instantaneous remote lock/unlock via SMS or dial-in
- Temperature monitoring/control for climate management via BMS

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Talking doors?

I'm dangerous!
My safety sensors have
just failed

I'm safe!
I'm monitored 24/7
by iContact™

I'm monitored too!

BS 7036 compliance It's your duty
24/7 real-time monitoring

Talking doors?


**It took 3 engineers
2 days to find 1
faulty sensor**



It took iContact™
just 30 seconds and all from only £1.25* per day

Save time Save money
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Talking refrigeration?



My compressor has just failed! I'm going to melt and nobody knows

Oh yes they do!
We're monitored
24/7 by iContact™

Due diligence It's your duty
simple with 24/7 real-time monitoring